



# De dwa da dehs nye>s Aboriginal Health Centre

*We're Taking Care of Each Other Amongst Ourselves.*

## **Our Mission:**

Improving the health and well-being of Indigenous individuals, families and communities through wholistic Indigenous, Traditional and Western health care.

## **INTERESTED APPLICANTS**

Please submit your resume and cover letter to:

[humanresources@dahac.ca](mailto:humanresources@dahac.ca)

or

Attention: Human Resources  
Aboriginal Health Centre  
678 Main Street East  
Hamilton ON L8M 1K2

Nya:weh / Miigwetch to all applicants. Only those selected for interviews will be contacted

## **Deadline to Apply: Open Until Filled**

Please note that **ONLY** complete applications with cover letter will be considered.

Individuals with a disability requiring accommodation during the application and/or the interview process, please advise the recruitment contact so arrangements can be made.

***Preference is given to  
candidates of Indigenous  
Descent.***

## **Koo Gaa Da Win Wellness Case Manager**

Reports to the Indigenous Housing Services Manager

Salary: \$46,000-\$49,000

Full Time Position

## **Introduction:**

The Indigenous Housing Services Wellness Case Manager provides physical, emotional, mental and spiritual support for clients with complex needs, while assisting with housing retention and sustainability for the residents of the Ontario Aboriginal Housing Services building Koo gaa da win Manitou Elder's residence. The Wellness Case Manager is responsible for working with the residents of Koo gaa da win to complete assessment tools, develop personal care plans, and provide appropriate referrals to community agencies. The role of the wellness case manager is intended to provide the residents of Koo gaa da win with a continuum of care and promote the physical, mental, emotional and spiritual health of clients.

## **Roles and Responsibilities:**

The Wellness Case Manager will:

- Support a caseload of residents by conducting home visits/ individual case management meetings to ensure housing stability and support regarding personal needs;
- Develop a care plan with each resident based on their wholistic goals and wellness needs;
- Monitor progress towards goals, reassess and redirect as needed, identify new goals as they arise, celebrate achievements with residents and families;
- Empower residents to identify their own health and wellness needs and provide the tools and supports to help them achieve mental, physical, emotional and spiritual wellness;
- Connect residents to internal and external programs and services via community referrals;
- Coordinate access to Traditional healing, cultural, or spiritual supports for residents;
- Develop and maintain a schedule of programming available to the residents that focus on health and wellness including: nutrition, fitness, social connection, cultural connection, etc.
- Facilitate weekly programming for residents through in person and virtual formats;
- Supporting residents around food insecurity through referrals to food programs, and the provision of various food programs at the Koo gaa da win building;
- Build rapport with residents based on the Seven Grandfather teachings to enable trusting and open communication;

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- Advocate on behalf of clients to promote housing stability and prevent evictions where possible;
- Work with client's support system to engage and include them in helping to meet the client's goals and needs.

### **Statement of Qualifications:**

- Post-secondary degree or diploma in social services, or appropriate combination of education and experience accepted;
- 1-3 years experience working within the Indigenous Community;
- Experience of 1-3 years working with Elders/Seniors is an asset;
- Experience developing and delivering educational workshops and/or cultural programming is an asset;
- Proficiency in Indigenous cultural knowledge and local cultural resources (language, cultures, customs, traditional, etc.);
- Knowledge of community resources, specifically Indigenous organizations and services in Hamilton and surrounding area;
- Ability to effectively communicate both verbally and in writing;
- Ability to prioritize and manage conflict demands;
- Highly motivated with well-developed organizational skills;
- Proficiency in the use of personal computers, word processing and database software;
- Experience with Electronic Medical Records Systems (EMR) and the Personal Health Information and Privacy Act (PHIPPA) is an asset;
- Ability to work independently and as a member of a multi-disciplinary housing services team;
- Demonstrated ability in working with Indigenous people, communities and organizations;
- Access to a reliable vehicle;
- Satisfactory Police Records Check and Vulnerable Position Screening.

### **Other Requirements:**

- Must provide proof of full vaccination or medical or religious/creed exemption upon start date.

#### **100% Organization Paid Benefits**

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life and Disability Insurance
- Dependant Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

#### **Retirement Benefits**

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

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*De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.*