



De dwa da dehs nye>s Aboriginal Health Centre

We're Taking Care of Each Other Amongst Ourselves.



Our Mission:

Improving the health and well-being of Indigenous individuals, families and communities through wholistic Indigenous, Traditional and Western health care.

INTERESTED APPLICANTS

Please submit your resume and cover letter to:

humanresources@dahac.ca

or

Attention: Human Resources
Aboriginal Health Centre
678 Main Street East
Hamilton ON L8M 1K2

Nya:weh / Miigwetch to all applicants. Only those selected for interviews will be contacted

Deadline to Apply:
September 11th
At 4:00 p.m.

Please note that **ONLY** complete applications with cover letter will be considered.

Individuals with a disability requiring accommodation during the application and/or the interview process, please advise the recruitment contact so arrangements can be made.

Preference is given to candidates of Indigenous Decent.

Indigenous Housing Services Wellness Case Manager

Reports to the Indigenous Housing Services Team Lead

Salary: \$120,000 per year

Full Time - Contract till March 31st, 2021 – potential extension upon funding renewal.

INTRODUCTION:

The Indigenous Housing Services Wellness Case Manager will work as a part of an interdisciplinary team within the Indigenous Housing Services Department. The Wellness case manager will primarily work with clients of the Housing First program but will also provide care to the residents of both Odrohekta Men's Residence and Koogaadawin Elder's Residence. The role of the wellness case manager is intended to provide clients of Indigenous Housing Services with a continuum of care and promote the physical, mental, emotional and spiritual health of clients.

ROLES AND RESPONSIBILITIES:

The Wellness Case Manager will:

- Establish rapport and maintain effective relationships by demonstrating positive behaviors with staff, clients and other professionals
- Provide support to Indigenous Housing Services Team when required
- Assess or advocate for assessments of acute or chronic presentations of behaviors or symptoms of clients to create a collaborative plan of care
- Complete assessments and case planning, support clients to identify goals and develop skills
- Support clients in the search for a Family Doctor/General Practitioner and will assess, diagnose and treat in the interim
- Provide healthcare clinics at "The Hub" at 20 Kenilworth weekly to provide healthcare assessments, check-ups, physicals, chronic disease management, treat minor illnesses, wound care, provide preventative care, and provide support and advice for mental health and addictions
- Meet with clients on a regular basis to assess progress and give support
- Will support clients to address the various social determinants of health of clients experiencing chronic and/or episodic homelessness
- Maintain professional and up to date case notes and client files
- Provide appropriate referrals to address physical, mental, emotional and spiritual needs to community partners and healthcare professionals as required
- Identify and manage crisis situations using de-escalation techniques
- Provide statistical data to the Team Lead on a timely and regular basis
- Assist with organizing, scheduling and attending appointments in the community with Indigenous Housing Services Clients
- Ensure regular intervention and provide after care/follow up to clients in the community as part of a plan or care
- Assist clients in obtaining medication
- Provide healthcare workshops around topics such as wellness, chronic disease and minor illnesses
- Attend client care meetings with the Indigenous Housing Services Team
- Visit Indigenous Housing Services clients during hospital stays to support the patient and to liaise for discharge planning.

Human Resources and Volunteer Manager

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- Provide care during outreach, at shelters, at the Health Centre, at the Hub and at the two buildings Odrohehta: Men's Residence and Koogaadawin Manitou: Elder's Residence

STATEMENT OF QUALIFICATIONS:

- Completion of a post-secondary education in Nursing from an accreditation institution.
- Licence in good standing with CNO governing body.
- Experience in a community setting is a **STRONG ASSET**.
- Experience working with individuals experiencing homelessness is an asset
- Completions of Phlebotomy course an asset.
- Valid and up-to-date CPR or HCP certification.
- Valid and up-to-date criminal records check.
- Sound computer and documentation (manual/computer based) skills.
- Excellent verbal and written communication skills.
- A people person with great problem solving, decision making and critical thinking skills.
- Ability to interact with diverse and cultural clients, showing compassion, sensitivity and support.
- Knowledge of Harm Reduction principles and practices

100% Organization Paid Benefits

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life and Disability Insurance
- Dependant Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

Retirement Benefits

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.