

De dwa da dehs nye>s Aboriginal Health Centre

“Taking Care of Each Other Amongst Ourselves”

CAREER OPPORTUNITY



Opportunity: Mental Health and Advocacy Team Lead
Salary Range - \$58,000 - \$65,000

Under the direction of the Navigation Services Manager, the Mental Health and Advocacy Team Lead is responsible for the effective management and supervision of the mental health and advocacy programs and services within the organization. These programs offer access to culturally appropriate health-care services and programs, while also promoting empowerment of Indigenous Peoples in determining their own health care needs.

This position requires strong leadership skills and advanced knowledge and clinical experience in health care fields, including mental health and concurrent disorders in the context of Aboriginal, First Nations, Inuit and Métis communities. The Mental Health and Advocacy Team Lead oversees the day-to-day program operations of the Mental Health and Advocacy teams while providing oversight and decision-making regarding program needs, requirements and development in collaboration with management.

Required Knowledge, Skills, Qualifiers:

- Excellent interpersonal, verbal and written communication skills
- Ability to determine work priorities and schedule multiple tasks
- Participates as a team member and is accountable for own work responsibilities.
- Demonstrated ability to work collaboratively in a multi-disciplinary team environment, and to perform job duties independently.
- Demonstrated proficiency of client centered customer service skills, managing multiple responsibilities and in computer use and appropriate software.
- Ability to make decisions independently that take into account professional and ethical practice guidelines and organizational policies and best practices
- Demonstrated proficiency in working in a rapidly changing and innovative healthcare system.
- Demonstrated knowledge and compliance with all applicable ethical guidelines, laws, policies, procedures, bylaws, regulatory requirements, and best practice guidelines regarding Privacy of Healthcare Information, Corporate and Healthcare Compliance. .
- Knowledge of Federal / Provincial Health Care System including O.H.I.P. and F.N.I.H.B.
- Proficient crisis intervention skills.
- Excellent leadership and coaching skills.
- Excellent organizational and problem solving skills.
- Demonstrated ability to work with Indigenous Peoples, communities and organizations in a safe way using a cultural lens.
- Knowledge of or ability to speak in one or more Indigenous languages preferred.

Candidate Differentiators: *In addition to requirements for the position, the ideal candidate would also possess some of the following qualifications:*

- BSW or MSW with current registration and good standing with the Ontario College of Social Workers preferred, or post secondary degree in a social services / health / Indigenous studies or equivalent related field from a recognized University.
- Proficiency in the use of Microsoft Office Suite, Electronic Medical Record and other software.
- Training in frontline trauma-informed crisis intervention, with a focus on Indigenous communities.
- Ability to provide own transportation to meetings across the Hamilton, Niagara, and Brant area.
- 3 to 5 years experience working in health and/or social service field in a leadership position with progressive responsibility.
- Experience in community health system / social services system.
- Experience working in health program development, design, implementation and evaluation.
- Experience responding to crisis arising in health and/or social services setting.

Our Mission:
To improve the health and well-being of Indigenous Individuals, families and communities through wholistic approaches that harmonize Indigenous, traditional and western health care which respects people with a distinctive cultural identity, values and beliefs.

INTERESTED APPLICANTS
Please submit your resume and cover letter as your complete application to:

humanresources@dahac.ca
or

678 Main Street East
Hamilton, Ontario L8M1K2
Attention: Human Resources
Nya weh to all applicants.

Please note only **complete** applications will be reviewed.

Only those selected for interviews will be contacted.

Deadline to Apply:
January 4, 2019

Preference is given to equal candidates of Indigenous Descent

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2016-17 Employee Engagement Survey:

"I love my job and am proud to work for my organization!"

"I am very satisfied with this organization. They have treated me amazing and have allowed me to be creative and use my talents as well as giving me training to aid me my daily job. "

"The Health Centre is always trying to improve."

Individuals with a disability requiring accommodation during the application and/or the interview process, please advise the recruitment contact so arrangements can be made.

Your Benefits are to our Benefit...

De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.

Competitive Wages & Salaries - Merit of Performance Increases -Health Insurance Plan - Health Benefits - Income Protection Benefits - Paid Leaves - Pension - Employer Health Tax

100% Organization Paid Benefits

- ❖ Health Benefits
- ❖ Employee Life/ AD&D Insurance
- ❖ Dependant Life Insurance
- ❖ Employee Critical Illness Insurance
- ❖ Long Term Disability (LTD) Benefits
- ❖ Travel Accident Insurance
- ❖ Business Travel Life & Disability Insurance

Retirement Benefits

- ❖ Healthcare of Ontario Pension Plan
- ❖ Immediate Eligibility
- ❖ For every \$1 you contribute, your employer is currently contributing \$1.26 – making HOOPP a cornerstone of your retirement savings.

Paid Time Off Benefits

- ❖ Vacation - 6% (15 Days)
- ❖ Personal Days - 12 Annually
- ❖ Statutory Holidays - 13 Annually



Join our team and help to improve the wellness of Aboriginal individuals and the Aboriginal community by providing services with a distinctive cultural identity and distinctive values