



Social Worker

Reports to: Regional Manager

Salary: \$70,000.00/year

Type: FT Permanent

Location: St. Catharines

INTRODUCTION:

As part of the Primary Care Team, the Social Worker provides essential wholistic support to patients through case management, health promotion and patient advocacy to address the social, emotional, financial and spiritual factors that impact their health. They act as a vital member of the interdisciplinary team, bridging the gap between a patient's medical needs and their broader life circumstances.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES:

- Assess patient needs
- Provide referrals to community resources and services
- Provide emotional support, understanding and encouragement related to treatment decisions and diagnosis
- Provide supportive counselling as required
- Develop and lead health promotion activities
- Liaise with other departments within the organization, external community agencies and service providers
- Develop and deliver education to individuals, families and communities
- Perform community health needs assessments and participate in community health planning
- Advocate on behalf of patients, families, groups and communities as needed
- Provide case management support for patients accessing primary care
- Support complex discharge or transition planning
- Follow up on referrals, screening and adherence to follow-up care and health care provider recommendations
- Coordinate social services and complex referrals to facilitate information exchange
- Attend and participate in client conferences and complex case resolution with the interdisciplinary team
- Facilitate meetings with care team members, clients and families when needed
- Develop patient resources as required
- Provide all care from a patient centered, trauma informed approach
- Strong interprofessional communication

STATEMENT OF QUALIFICATIONS:

- Bachelor or Master degree in Social Work
- Must be a registered member in good standing with the Ontario College of Social Workers and Social Service Workers
- Experience working with the Indigenous community
- Experience working in Primary Care or part of an Interdisciplinary Team
- Excellent interpersonal skills
- Excellent communication skills, written, oral and presentation
- Knowledge of the Indigenous community, their history and impacts on health
- Knowledge of and proficiency completing required documentation using electronic medical records and software
- Working knowledge of the Mental Health Act, Health Care Consent Act, Substitute Decisions Act and community resources

INTERESTED APPLICANTS

Please submit your resume and cover letter to: humanresources@dahac.ca by **July 31st, 2026**.

Nya:weh / Miigwetch to all applicants. Only those selected for interviews will be contacted

Please note that **ONLY** complete applications with cover letter will be considered.

Preference is given to candidates of Indigenous Decent.

100% Organization Paid Benefits

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life & Disability Insurance
- Dependent Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

Retirement Benefits

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

Paid Time Off Benefits

- 3 Weeks' vacation to start
- Personal Days - 12 Annually
- Statutory & Organizational Holidays - 13 Annually