



# De dwa da dehs nye>s Aboriginal Health Centre

*We're Taking Care of Each Other Amongst Ourselves.*

## **Our Mission:**

Improving the health and well-being of Indigenous individuals, families and communities through wholistic Indigenous, Traditional and Western health care.

## **INTERESTED APPLICANTS**

Please submit your resume and cover letter to:

[humanresources@dahac.ca](mailto:humanresources@dahac.ca)

or

Attention: Human Resources  
Aboriginal Health Centre  
678 Main Street East  
Hamilton ON L8M 1K2

Nya:weh / Miigwetch to all applicants

Only those selected for interviews will be contacted

**Deadline to Apply:  
Open until Filled**

Please note that **ONLY** complete applications with cover letter will be considered.

***Preference is given to candidates of Indigenous Decent.***

## **Indigenous Patient Navigator – Niagara Region**

Reports to the Cultural Wellness & Outreach Services Manager  
Full Time Salary Range: \$52,000-56,000

### **INTRODUCTION:**

The overall responsibility of this position is to bridge the gap between Indigenous community members, caregivers, families, health and social service organizations, homecare, hospitals, community support services, in order to better navigate the complexities of the health care system. The IPN will advocate for and promote access and provision of culturally safe and appropriate health care services. This position acts as a resource for Indigenous clients and health care providers. The patient navigator provides a link between Indigenous communities and western health care providers, healthcare institutions, and supports understanding of the regional health care systems.

### **PREFERRED KNOWLEDGE, SKILLS & ABILITY:**

#### *Case Management and System Navigation*

- Directly support clients, caregivers, and families to communicate with physicians, nurses, social workers, discharge planners, community workers and members of the health care team, Traditional Healers, Elders, and knowledge keepers, etc.
- Identify barriers and gaps facing Indigenous community members accessing the health care system and assist with problem solving and finding resolutions to improve access.
- Comprehensive knowledge and understanding of the healthcare system including points of access, referral processes, service eligibility requirements etc.

#### *Education and Promotion*

- Assist with development of marketing and promotion strategies on the role and services to Indigenous peoples, etc.
- Deliver informational presentations, provide education on culturally safe services and spaces, provider education sessions, participate in case conferences, spread awareness of program and services through various forms of community engagement.

#### *Operations*

- Ability to complete monthly reporting requirements, maintain comprehensive case notes in an EMR, contribute to program planning and team initiatives, comply with privacy and confidentiality policies and procedures

### **STATEMENT OF QUALIFICATIONS:**

- Completion of a post-secondary degree or diploma in a social work or health care related field.
- Demonstrated understanding of the health care system
- Knowledge of traditional medicines and ceremony

*In addition to requirements for the position, the ideal candidate would also possess some of the following qualifications:*

- 2-5+ years' experience working in an Indigenous health or social service organization, hospital or community-based case management, health promotion, or public health

#### **100% Organization Paid Benefits**

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life and Disability Insurance
- Dependant Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

#### **Retirement Benefits**

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility

De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.