



# De dwa da dehs nye>s Aboriginal Health Centre

*We're Taking Care of Each Other Amongst Ourselves.*

## **Our Mission:**

Improving the health and well-being of Indigenous individuals, families and communities through wholistic Indigenous, Traditional and Western health care.

## **INTERESTED APPLICANTS**

Please submit your resume and cover letter to:

[humanresources@dahac.ca](mailto:humanresources@dahac.ca)

or

Attention: Human Resources  
Aboriginal Health Centre  
678 Main Street East  
Hamilton ON L8M 1K2

Nya:weh / Miigwetch to all applicants. Only those selected for interviews will be contacted

## **Deadline to Apply: Open Until Filled**

Please note that **ONLY** complete applications with cover letter will be considered.

Individuals with a disability requiring accommodation during the application and/or the interview process, please advise the recruitment contact so arrangements can be made.

***Preference is given to  
candidates of Indigenous  
Descent.***

## **Indigenous Patient Navigator (Hamilton) – Full-Time**

Salary Range: \$52,000 - \$56,000

### **INTRODUCTION:**

The overall responsibility of this position is to bridge the gap between Aboriginal community members, caregivers, families, health and social service organizations, homecare, hospitals, community support services, in order to better navigate the complexities of the health care system. This role will also advocate for, and promote access and provision of culturally appropriate health care services. This position acts as a resource for Aboriginal clients and health care providers. The patient navigator provides a link between Aboriginal communities and the HNHB LHIN health care providers, and supports understanding of the regional health care system

### **Roles and Responsibilities:**

#### Case Management and System Navigation

- Directly support clients, caregivers, and families to communicate with physicians, nurses, social workers, discharge planners, community workers and members of the health care team, Traditional Healers, Elders, and knowledge keepers, etc.
- Identify barriers and gaps facing Aboriginal community members accessing the health care system and assist with problem solving and finding resolutions to improve access.
- Comprehensive knowledge and understanding of the healthcare system including points of access, referral processes, service eligibility requirements etc.

#### Education and Promotion

- Assist with development of marketing and promotion strategies on the role and services to Aboriginal peoples, etc.
- Deliver informational presentations, provider education sessions, participate in case conferences, spread awareness of program and services through various forms of community engagement.

#### Operations

- Ability to complete monthly reporting requirements, contribute to program planning and team initiatives, comply with privacy and confidentiality policies and procedures.

**Candidate Differentiators:**

*In addition to requirements for the position, the ideal candidate would also possess some of the following qualifications:*

- Completion of a post-secondary diploma or degree in a social work or health care related field preferred.
- 3+ years' experience working in an Aboriginal health and/or social service organization, hospital or community-based case management, health promotion, public health or social work is essential.
- Knowledge of community resources, specifically Aboriginal programs and services in Hamilton and surrounding area;
- Knowledge of case management/system navigation models and principles.
- Experience working with and extensive knowledge of Aboriginal Peoples language, culture, customs, and traditions.
- Previous experience working with LHIN Homecare Services and regional/tertiary health centers would be an asset.
- Knowledge of tools, systems (Electronic Medical Records) and databases used in client services delivery and case management.

*De dwa da dehs nye>s Aboriginal Health Centre has developed a compensation philosophy that will allow the organization to retain, motivate and develop talented people who share our values and contribute to our success.*

**100% Organization Paid Benefits**

- Health Benefits
- Employee Life AD&D Insurance
- Business Travel Life and Disability Insurance
- Dependant Life Insurance
- Employee Critical Illness Insurance
- Travel Accident Insurance
- Long Term (LTD) Benefit

**Retirement Benefits**

- Hospitals of Ontario Pension Plan (HOOP) with Immediate Eligibility