



De dwa da dehs nye>s Aboriginal Health Centre

We're Taking Care of Each Other Amongst Ourselves.



Patient/Participant Bill of Rights & Responsibilities

De dwa da dehs nye>s Aboriginal Health Centre is committed to providing compassionate, quality, patient-centered care to each and every patient to whom services are provided.

As a patient/participant at De dwa da dehs nye>s Aboriginal Health Centre, you have the right to expect:

- That you, your family, and visitors will be treated with dignity, consideration and respect.
- To have the privacy and confidentiality of your personal health information ensured at all times.
- Access to your medical records following the protocols that De dwa da dehs nye>s has developed to meet legislative requirements.
- To receive care in a culturally safe environment.
- That programs are conducted in a safe space free of discrimination.
- To participate in making decisions about your care and in developing your plan of care alongside your health care team.
- To be provided with information to make informed decisions about your diagnosis, treatment plan, prognosis and discharge.
- The ability to confidentiality and safely express concerns about your care.
- To have a response to concerns and questions in an understandable and timely manner.
- That the members of your healthcare team will communicate with one another in order to ensure continuity of your care.
- To be made aware of any financial obligations that will be incurred during your course of treatment, if any.
- That reasonable steps will be taken to accommodate your disabilities.
- To have your cultural, spiritual and ethical beliefs respected. We welcome everyone.

As an active participant in your care, your responsibilities include:

- Treating all members of the healthcare team and other patients/participants with dignity and respect.
- Ensuring that the members of the healthcare team have been provided with accurate and complete information including past illnesses, hospitalizations, medication and other matters that may relate to your current health status.
- Informing your healthcare providers of any changes to your condition or if problems or concerns arise during the course of your treatment.
- Being respectful of De dwa da dehs nye>s' property and observing De dwa da dehs nye>s' rules and regulations.
- Treating other patients/participants respectfully.
- Keeping information shared in programs confidential.

Reference: De dwa da dehs nye>s Healthy Living Program Etiquette
North Bay Regional Health Centre Bill of Patient Rights and Responsibilities